

Success Stories – December 2009

DW Sports Fitness Club

Client:	DW Sports Fitness Club
Contractor:	Aquastone
Site:	Tunstall
Project:	Fitness club and retail store
Materials Used:	Ultra Floor Level IT one HDB Ultra Floor Level IT two Ultra Tile Prime IT FP Ultra Tile ProGrip HG Ultra Tile ProRapid RS Ultra Tile ProFlex SP Ultra Tile FlexJoint Grout



Problem:

Aquastone, specialists in tiling installations within both the commercial and domestic sectors, have recently completed a 2000m² tiling project in Tunstall. The project, part of the prestigious Alexandra Park development, was a new DW Sports Fitness Club which is a two storey complex consisting of a fully equipped gym and a sports retail store.

Action:

When Aquastone secured the contract they were quick to contact Ultra Tile with their material requirements. Aquastone have used Ultra Tile materials for many years on many projects, and have complete confidence in their individual capabilities. They also find Ultra Tile's customer service second-to-none and state that deliveries never fail to impress.

Prior to fixing any tiles, Aquastone prepared the sub-floor in several areas of the DW Sports Fitness Club using **Level IT one HDB** or **Level IT two** - levelling compounds from Ultra Tile's sister brand, Ultra Floor. **Ultra Tile Prime IT FP** was also used to prime certain porous substrates, including plastered walls, prior to the application of the adhesive.

Aquastone then fixed several types of tile throughout the building including ceramic, glass mosaics and porcelain mosaics. **Ultra Tile ProGrip HG**, **ProRapid RS** and **ProFlex SP** adhesives were all used on this project and their individual qualities were matched to the application in question. All tiling installations were finished with **Ultra Tile FlexJoint Grout** in white or grey.

Result:

Ultra Tile pride themselves on offering a complete package to all customers and truly believe that service does not begin and end with an order alone.

Aquastone feel that they have a strong relationship with Ultra Tile and appreciate the regular contact made by their Ultra Tile Sales Co-ordinator. Ultra Tile ensure deliveries anywhere in England and Wales are made within 48 hours, to specific site locations if required, therefore Aquastone are never left short of material.

Aquastone benefit too from Ultra Tile's technical advice, available over the phone or in person so challenging installations are always made easy.